**GRACE COURTNEY**

New Orleans, Louisiana | (985) - 237 - 8014 | grace.court2@outlook.com | LinkedIn: [Grace Courtney](https://www.linkedin.com/in/grace-courtney-97b58b20a/)

**PROFESSIONAL SUMMARY**

***UX/UI Design Enthusiast with a Human-Centered Approach***

Adept at bridging the gap between technology and human needs, I am a passionate UI/UX designer with a proven track record of crafting user-centric experiences. With a background in human resource management, I bring a deep understanding of user behavior and empathy to the design process.

My expertise lies in guiding individuals through the entire UX design cycle, from ideation and user research to prototyping and implementation. Proficient in design thinking methodologies and equipped with a diverse toolkit of design software, I am adept at translating complex ideas into intuitive and aesthetically pleasing interfaces.

I am particularly passionate about incorporating accessibility principles into my designs, ensuring that products and services are inclusive and cater to the diverse needs of all users. My goal is to create not just visually appealing interfaces but also experiences that are truly meaningful and transformative.

I am enthusiastic about seeking opportunities where my UX expertise can align with the vision of companies that prioritize user-centricity and strive to create products that enhance the lives of their users.

**KEY SKILLS**

***Design Programs:***

* Figma | Adobe XD | Sketch | Adobe Photoshop

***Productivity Tools:***

* Microsoft Office Suite | Notion | Google Drive

***Design Skills:***

* Wireframing | Prototyping | User Flows | Mockups | UI Design

***Methodologies:***

* Design Thinking | Agile | UX Research | Information Architecture

***Soft Skills:***

* Customer Service | Collaboration | Empathy | Time Management

**EDUCATION**

***Springboard/LSU Online***

UI/UX Design | 04/2024

* Completed 540 hours of coursework, involving 73 technical projects, 2 capstones, and a real-world internship.

***Louisiana State University***

* Bachelors in Human Resource Management | 12/2021

**PROJECTS**

**Stroke Survivor Network Forum | Coming Soon**

* Currently finalizing the synthesis of UX research to develop a forum aiding stroke survivors in managing depression.
* Executed user interviews, affinity mapping, user personas, jobs-to-be-done framework, and problem statements.

**WORK EXPERIENCE**

Nuubi, Inc. / ***Project Manager*** / Design Intern | 08/2023 - 12/2023

* Developed Nuubi’s design system, user personas, wireframes, and high-fidelity mockups to transition Nuubi from beta to market-ready.
* Supervised a team of 25 individuals through the entire UX process.
* Spearheaded effective communication and design thinking throughout the program.
* Ensured timely documentation and deliverables for the development team.

Meddata Service Bureau / ***Administrative Assistant*** | 09/2022 - 12/2022

* Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).
* Demonstrated expertise in customer service, office management, and calendar coordination.
* Proven ability in problem-solving and conflict resolution.